Addressing IT Governance and Compliance Using an Operational Change Management Strategy Bound by ISO Standards

PHOTO

Patrick Roberts – Elan Pharmaceuticals Inc.

Luncheon Talk – Monday

Abstract:

This session covers the lessons learned and business benefits realized from one Corporation's highly successful efforts within the Life Sciences, at addressing their IT governance and compliance requirements using an operational Change Management strategy bound by multiple industry standards including:

- Certified to ISO 9001 (International Standard for Quality Management)
- Certified to ISO 27001 (International Standard for Information Security Management) and
- Certified to ISO 38500 (International Standard for Corporate Governance of IT).

In addition, it will cover the associated business benefits from an IT perspective of doing things right. For example:

- Increased levels of productivity and cost reduction
- Higher levels of third party comfort
- Align IT and Business Objectives
- Improve quality of service and project execution
- Increased customer satisfaction

Resulting in an IT environment that is:

- Audit Ready at all Times and
- Capable of Supporting High Volume of Internal and External Audits
- Employees are Results Focused
- Embedded Sense of Professional Pride
- Creates an Environment where High Performing Personnel Can Flourish
- Reduces Re-work and Creates Headroom to Focus on Proactive Value-add Business Initiatives
- High Level of Customer Satisfaction Increases Employee Morale
- Provides Effective On-boarding Capability to New Employees

And at the end of the day results in a results focused IT organization, with a proven delivery capability with a cost-effective and sustainable governance framework that is also an enjoyable place to work.

Target Audience:

All SF ISACA Fall Conference attendees.

COBIT Objectives:

Speaker Bio:

After 19 years working in the information risk management and security arena, Patrick Roberts is one of Ireland's most experienced information risk management and security professionals. He has recently relocated to the Bay Area with Elan Corporation where he operates as their CISO and Head of the IT Governance & Control group.

Prior to joining Elan, Patrick ran one of Ireland's largest information security teams at first-e, the Internet banking group. As Head of Risk Management for the bank, his responsibilities spanned technical risk, operational risk and fraud management.

Before joining first-e, Paddy worked in the Global Risk Management Solutions group at PricewaterhouseCoopers for four years. During this time Paddy worked on assignments across Europe for a number of multinational clients spanning technical risk, operational risk and computer audit.

Paddy left PwC as Head of Technical Risk Services.

In addition to his Elan responsibilities Paddy is the founding president of the Irish chapter of the Information Systems Security Association where he served as President from 2003 until late 2008.