

Best Practices on Managing Risks of Outsourced Services

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Governance, Risk and Compliance– G33

Session Abstract

This session will provide an introduction to the risks associated with utilizing outsourcing services and how companies can best manage those risks. Learn how you can gain trust of your 3rd party providers through various best practice tips.

- Planning, evaluation, and selection
- Assess the Service Level Agreement (SLA) or contract terms
- Request for an annual examination or review
- Other opportunities

Target Audience

This session is ideal for attendees who are in the compliance role/ function, working for a company or entity that outsources numerous functions.

Speaker Bio

Janis Parthun is a director with the risk advisory services group of McGladrey LLP. Janis joined the company in 2013, bringing with her more than 15 years in internal control & compliance, standards and guidance, and operations management expertise. Her clients have included companies in media and entertainment, technology, retail, and financial institutions.

Janis currently lead and manage various projects primarily involving 3rd party reporting and attestation services (such as Service Organization Control reporting), Sarbanes-Oxley (SOX) compliance, and IT general controls reviews. She has also led and managed other consulting services such as system pre-implementation reviews, business process re-engineering, and project management services.

Speaker Details (optional):

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