

**Current Schemes in Healthcare Fraud: DME and Narcotics  
Diversion**

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Governance, Risk & Compliance – G23



**Session Abstract**

The presentation and training will focus on Kaiser Permanente's advanced efforts in the areas of analytics and investigative techniques for durable medical equipment (DME) and supplies. As the payer and the provider we will share our advanced analytics and investigative techniques, including the use of social media, along with the findings and outcomes of the cases pursued.

DME and supplies are a known area for fraud and theft along with being high on Medicare's list. While we have unearthed numerous cases through advanced analytics, this presentation will focus on three specific high value cases and take the audience from discovery to adjudication of each case.

Along with DME, narcotics diversion and abuse is a rampant epidemic. Our investigations surface activity that feeds advanced analytics. We will share the beginning to end process of three cases that emphasize the investigative approach and the use of data and how the investigative techniques also impact quality of care and patient safety.

**Target Audience**

Those whose responsibilities include fraud investigations and/or the use of advanced data analytics would benefit from this session.

Skill Level: Intermediate

**Speaker Bio**

**Tamara Neiman** joined the Kaiser Permanente National Compliance, Ethics & Integrity Office, National Special Investigations Unit (NSIU), in April 2012. She is responsible for overseeing the operations of the NSIU and providing training in the areas of fraud, waste and abuse. Prior to joining Kaiser Permanente, Ms. Neiman enjoyed a successful career with the Federal Bureau

of Investigation and retired as a supervisory special agent after 23 years of service.

**Jay Loden** assumed leadership of Kaiser Permanente’s Fraud, Waste and Abuse analytics Team in 2001. In this position Jay has created state of the art proactive and reactive analytics that have been lauded by Medicare as Best Practice, along with averaging recoveries in excess of \$20mm annually since inception. Jay’s analytics encompass Kaiser Permanente’s 38 hospitals, 170,000 employees and 10 million members.

Managing a team of seven, Jay has created predictive modeling algorithms to detect drug seeking behavior, identity fraud and has converted these algorithms to a dual purpose to improve quality of care.

**Speaker Details (optional):**

Facebook URL	
Twitter URL	
LinkedIn URL	
Website	