VENDOR RISK MANAGEMENT - BEST PRACTICES FROM THE TRENCHES

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Core Competencies – C11

Session Abstract

Cybercriminals generally take the path of least resistance, and they've learned that contractors and other third-party providers can provide an opening into otherwise-secured corporate networks. We have seen major data breaches at retailers like Target and Home Depot occurred because attackers were able to obtain valid network credentials from trusted, third-party providers. Basically, the back door was wide opened and they just walk right in. This panel discussion will focus on what you need

to do to build out a Vendor Risk Program and how to assess vendor risk. Experts from regulated industries (healthcare and financial) and companies in Silicon Valley, who are heavily dependent on vendors, will discuss best practices to address third party vendors risks. We will also look at how these industries are working with Cloud Providers and the risks they bring to the relationship

Target Audience

Information Technology professionals interested in addressing risk working with Third Party Vendors.

Panel Bios

Ed Glover

Ed Glover has over 30 years of experience in the information technology field as a senior executive driving, vision, and strategy to ensure integration into the overall corporate strategy. Ed is currently the Sr. Director, Information Security and Compliance officer for Risk Management Solutions (RMS). He is responsible for the Global Information Security and Compliance program. Most recently, Ed served as the practice lead and client service director in the Security, Privacy, and Governance Risk and Compliance practices for the Northern California and Pacific Northwest region of Resources Global Professionals. Ed brings extensive knowledge and experience in security/risk/compliance/IT best practices (ITIL, COBIT, and ISO) and IT Auditing across many different platforms and industries. Ed also held a number of positions at Sun Microsystems. Ed was a member of the executive IT team, reporting to the EVP CIO of Sun Microsystems. While his responsibilities covered the IT Compliance and Risk Management organization, he provided leadership and direction for Sun IT's Vision and Strategic initiatives. Prior to Ed's time in Sun IT, Ed was responsible for defining, developing, implementing, and managing Sun's Worldwide Security and Custom Engineering consulting practice. Ed led a team of security specialists that focused on developing end-to-end security solutions to address customer's business requirements. Prior to Sun, Ed was a Senior Manager at Price Waterhouse responsible for providing Security, Risk, IT Compliance, Computer Audits (SAS70, now known as SSAE16), and Control (COBIT) consulting support to a wide variety of clients.

Ed is a graduate of The University of California – Berkeley and obtained an Executive MBA from St. Mary's College.

Leslie Lambert

Leslie K. Lambert is the Chief Security and Strategy Officer for GuruCul Solutions and is responsible for company and product strategy, executive relations, strategic partnerships, as well as chairing the GuruCul Executive Advisory Council.

Most recently, Lambert was the CISO for Juniper Networks, with responsibility for information security, IT risk and compliance, including the development and deployment of policies, standards, and procedures. She oversaw Juniper's security practice of incident management, intrusion detection, the prevention/protection against spam and malware attacks, security awareness, threat vulnerability assessments and mitigation, and partnered with Juniper Legal in the protection of intellectual property.

With more than 30 years' experience, Lambert's deep IT knowledge base extends across architecture,

business infrastructure, operations, security, and technical infrastructure. Prior to Juniper, Lambert was an IT executive at Sun Microsystems for 18 years, and served as Sun's CISO.

She received CSO Magazine's 2010 Compass Award for security leadership and was named one of Computerworld's Premier 100 IT Leaders in 2009.

Dave Peterson

Dave Peterson joined the Kaiser Permanente IT Compliance Team as Executive Director over Operations in November 2007 and began leading the Vendor & Third Party Assurance efforts in the fall of 2013. In this role, Dave is establishing and maintaining a comprehensive program for the management of vendor risk and securing independent auditor reports covering IT and Business control environments at Kaiser. As an 18 year Kaiser Permanente employee and lifelong Kaiser Member, Dave came to IT Compliance with a career spanning insurance operations management, systems programming, project and program management, and work in the KP Office of Labor Management Partnership.
Prior to joining Kaiser, Dave worked for nine years in the mortgage insurance industry managing claims, customer service, fraud investigation, subrogation and litigation functions.

Some of Dave's key career accomplishments include:
Serving as the Interim IT Compliance Officer and restructuring IT Compliance in 2012 to align and integrate into the formation of the Technology Risk Office. Establishing the IT Compliance function in 2008 to establish a sustained "Process Engine" for continuous process improvement focused on the integration of regulatory compliance, controls and risk management. Successful design, development and implementation leadership over Kaiser Permanente's $150M MyHR system from 2003 to 2006. Implementation of KP's Comprehensive Delivery Process (now TEAMS) in 2002 including the creation of the PAC governance process. Design and implementation of a successful investigation/subrogation practice.

Dave holds bachelor's degree in management from Saint Mary's College, is a Certified Project Management Professional (PMP), a Certified HIPAA Professional (CHP) and member of the Health Care Compliance Association and Health Information and Management Systems Society.

David Matthews

David Matthews has more than 25 years of global supply chain management experience across multiple industries, both as a practitioner and currently as the Senior Practice Director for Supply Chain at RGP. Prior to RGP, David was with Clorox for fifteen years and during this time he held numerous positions in both Australia and the United States. His last role with Clorox was Director of Global Sourcing – Contract Manufacturing, and in this capacity he was responsible for the sourcing and supply chain management of 50+ third party manufacturers in the United States, Canada, Mexico and Asia. As part of this responsibility, his group developed Clorox's Vendor Code of Code program, and completed multiple supply chain audits to ensure the compliance of the company's Asian suppliers. Additionally, post September 11th, due diligence was conducted for multiple international suppliers to ensure compliance with the U. S. Federal program, Customs Trade Partners Against Terrorism (CTPAT).

In his current role David is providing the Business leadership for RGP's Western Region in Vendor Risk Management. In this capacity he is working with client's from multiple industries to identify their inherent risk working with their third party, and forth party, suppliers, and provide solutions to reduce these risks to acceptable levels to meet their corporate security goals. David's background as both a practitioner and Practice leader enables him to serve as a trusted business advisor to these clients.

Speaker Details (optional):

Facebook URL	
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