Maintaining Compliance with Your Service Providers

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Session Abstract

As companies search for an effective approach to outsourcing non-core processes, cost is not the only key factor to consider. Today, Service Organizations are under increasing pressure to provide greater transparency to their customers on the effectiveness of their internal controls over the processing, storage and security of customer data. Depending on the services being delivered, the Service Organizations must choose what information is relevant to their clients (financial reporting, security, availability, processing integrity, confidentiality or privacy), and choose the means of reporting to minimize inquires and request for audits from those customers.

Target Audience

Service Providers: Cloud Computing, SaaS, PaaS, Business Services (employee benefits, payroll, credit card and other types of business services providers)
Buyers of the Services: Corporate finance, technology, sales and compliance executives

COBIT Objectives

Vendor Management

Speaker Bio

Sumit Kalra has over 12 years of information technology audit and internal controls experience, including SSAE 16, ISO 27000, SOX 404, IT compliance, PCI, and information security. Most recently, he led the SAS 70 and IT audit support practice for a national accounting firm. He has served clients in many industries and is skilled at evaluating complex technology implementations. In addition, he is knowledgeable in a variety of ERP solutions and complex infrastructure implementations. Sumit has worked as both the professional responsible for IT operations as well as the service provider to IT professionals.